

Broker Onboarding/Certification with Essence Is Easy



New Producers

Contact your preferred Essence agency upline.

- 1** If you don't have a preferred upline, call our Producer Support team at 1-877-259-8657 or submit a request through the recruitment website below.
- 2** Watch for an email from **producersupport@lumeris.com** for portal account access.
- 3** Log in and begin onboarding!

Recertification

Returning brokers or brokers with existing accounts won't receive recertification emails. You can manually navigate to the portal, log in and follow the same process as new producers.



No need to enter your producer details annually, we securely store your information for you. Please review and save your details on the [Producer Portal](#).

Training

- We only require your AHIP Certificate and **one testing module** (less than 25 minutes).
- Visit [The Broker Beat](#) for rollout schedules, RSVP details and training opportunities.
- If you want additional training, connect with your market growth manager.

Contracts

Our contracts are updated annually, giving you line of sight on important changes. Just read, sign electronically and complete onboarding.

For more information: 1-877-259-8657 | producersupport@lumeris.com

All Producer Support hours are Central Time.

Weekday Hours: Monday through Friday, 8 a.m. to 6 p.m. (open phone queue)

Saturday Hours: October 18 through December 6, 9 a.m. to 1 p.m.

We're also available from 8 a.m. to 6 p.m., Sunday, December 7.



**Submit your
request to contract.**

EssenceHealthcare.com/Producer-Recruitment



**Stay up-to-date on Essence
news and resources.**

Visit EssenceHealthcare.com/The-Broker-Beat